

# Inspired by Ottoman Gardens

Welcome to the Historic Peninsula.  
This space reflect the timeless elegance  
of Istanbul, where history, culture and  
hospitality meet.

We are delighted to host you.





Welcome to Best Point Hotel Premium.

We are honored to welcome you to our privileged atmosphere, which combines the historical texture and modern life of Istanbul. During your stay, we aim to provide you with an unforgettable experience with our superior service understanding, elegant details, and professional team.

Your comfort and satisfaction are always our priority. In this regard, our experienced team is at your service 24/7 for any needs you may have. While exploring the historical and cultural riches of the city, you can enjoy a privileged stay in the tranquil and distinguished environment of our hotel.

We work meticulously to ensure that every moment you spend at Best Point Hotel Premium is special and perfect. We are happy to host you and wish you an unforgettable visit to Istanbul.

Thank you for choosing us, and we wish you a pleasant stay.



ROOMS WITH  
PRIVATE TURKISH HAMMAM



24/7 RECEPTION  
WE ARE HERE FOR YOU



RESERVE NOW  
PAY AT HOTEL

### BEST POINT PREMIUM - HAGIA SOPHIA

Hotel : +90 212 517 27 27 | Whatsapp : +90 531 244 27 27

www.bestpointpremium.com | info@bestpointpremium.com

HOTEL ADDRESS: Binbirdirek Mah. | Binbirdirek Meydanı Sk. | No:3 | Sultanahmet | ISTANBUL



## ACCOMMODATION

Our expert staff in privileged living spaces offer the highest quality service throughout your stay. Our optional rooms include:

- High-speed wireless internet
- Tea and coffee service
- Telephone
- 220 volts
- Wake-up service
- Do not disturb
- Fitness (Extra)
- USB charging
- Central air conditioning
- Shower
- Slippers
- Minibar (Extra)
- Pool (Extra)
- Turkish bath (Extra)
- Dry cleaning (Extra)
- Free safe
- Hair dryer
- Sauna (Extra)
- TV-Satellite
- Bellboy service
- Bathroom hygiene kit

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## RESTAURANT

Our restaurant and cafe area are located on the lobby floor. Our valued guests can order non-alcoholic beverages and food 24 hours a day.

In our restaurant, with its simplicity and comfort, you can enjoy the exquisite Turkish breakfast prepared by our chefs.

## TRANSPORTATION

You can reach our hotel using the metro, taxi, tram, public buses and sea transportation.

## CHECK-IN – CHECK-OUT TIMES

Check-in time at our hotel is 14:00 and check-out time is 12:00. Guests wishing to change these times, subject to availability, must inform the reception.

## FOR YOUR SAFETY: EMERGENCY RISK ANALYSIS, FIRE AND SAFETY INFORMATION

You can identify fire escape routes and exits from the signs in your room and corridor markings.

## EMERGENCY EXITS

For fire and other emergencies, please review the evacuation plan showing emergency exit doors and staircases located behind your room door. In case of emergency, dial 0 on your phone in your room.

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## ASSEMBLY AREAS

For major disasters such as earthquakes, the designated assembly area for this region by the Istanbul Governorship is Gülhane Park. For other minor emergencies, the assembly area of our hotel is the hotel entrance.

## FIRE AND SAFETY INFORMATION LEAVING THE HOTEL UPON HEARING A SAFETY ALARM

**If it is impossible for you to leave your room,**

- Activate the nearest fire alarm you can find.
- Call reception (0) and report the situation.
- Do not use the elevator.
- You can keep your valuables with you or in the safes in your room.

## LEAVING THE HOTEL UPON HEARING A FIRE ALARM

- Take your room card and act cautiously.
- Do not open the door if the doorknob is hot. If it is not hot, open it carefully and be prepared to close it again if necessary.
- Do not use the elevator.
- If there is smoke in the corridor, move as close to the ground as possible. Crawl on your hands and knees.

**If it is impossible for you to leave your room,**

- Turn off the air purification system.
- Tell the reception (0) your room number.
- Avoid opening or breaking windows in the first instance.
- Stuff wet towels, wipers, curtains and bed sheets between doors and windows and close the air vents.
- If smoke enters your room, cover yourself with a wet blanket.
- If smoke continues to fill the room, it may be necessary to open the window slightly.
- If the windows cannot be opened, break one with a chair. However, if flames or smoke are rising from the floor below, avoid opening the window or breaking the window glass.

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## DOCTOR

In emergencies, a doctor is called for a fee. In other cases, our guests are directed to the nearest hospitals.

## SECURITY

For your safety, our hotel is monitored 24 hours a day with security cameras. Please use the safes in your rooms for your valuables. For your own safety, please lock your room door before going to bed.

## FOOD AND BEVERAGES

Bringing food and drinks from outside into the hotel is prohibited during your stay for health reasons.

## BREAKFAST

Breakfast is served in our breakfast room between 07:00 and 10:00.

## KEY CARD

Our rooms operate with an electronic key card system. You can enable the operation of electrical and electronic devices in your room by inserting the key card into the power socket next to the door after opening the door.

## LUGGAGE SERVICES

After checking out of your room, you can leave your luggage in the luggage room next to the reception until you leave the hotel. Please remember to get a luggage receipt to avoid any confusion when you leave your belongings.

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## BELL BOY SERVICE

Bellboy service is available 24/7 at our hotel.

## GUEST RELATIONS

A guest relations officer is available at the front desk to provide you with any assistance and advice.

## PETS

Pets are only allowed in our hotel's accessible rooms.

## AIR CONDITIONING AND VENTILATION

The air conditioning and ventilation system will work once the energy card is inserted.

## HOUSEKEEPING

During your stay, your rooms will be cleaned according to your requests, taking hygiene rules into account. You can inform the housekeeping staff or the reception about your needs regarding your rooms.

## WELCOME TRAY

Tea and coffee service is available at our hotel. You can obtain it from the reception. Tap water is for general use only and is not potable. Free drinking water is provided in the rooms for your consumption.

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## NON-SMOKING ROOMS

Smoking is not permitted in the rooms or any indoor areas of our hotel.

## SAFETY SAFES

For the security of your valuables, we kindly request that you use the safe in your room. Please note that our hotel management does not accept responsibility for cash, jewelry, passports, and other valuables left behind or found in the room. To avoid such situations, we kindly ask our valued guests to use their personal safes.

## ROOM-TO-ROOM CALLING

If you need to call another room from your room, after lifting the handset, press 0 to connect to the room number you wish to call from the reception.

## DO NOT DISTURB

Please insert the electronic button in your room or the card located behind your room door with the red side facing outwards. Or use the electronic system in your room.

## WAKE-UP SERVICE

You can use this service free of charge if you inform the guest relations manager of the time you wish to be woken up.

## MESSAGE NOTIFICATION SERVICE

All messages sent to you while you are away are recorded and left in your room.

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## LAUNDRY, DRY CLEANING, TAILORING, IRONING SERVICE

If needed, you can use laundry, dry cleaning, tailoring, and ironing services at the prices listed in the guest service guide. If you place your belongings in a laundry bag, mark them on the list, and inform the guest relations manager or reception, your belongings will be collected from your room.

## MINIBAR

The minibar in your room is checked daily and replenished with new items. The items you use will be added to your room bill and invoiced upon check-out. The minibar price list can be found in the guest service guide.

## SEWING AND TOILET KIT

You can find a sewing kit and a personal set of shampoo, shower, soap, etc. in your rooms for your use when needed.

## BABY COTTAGE

We offer a free baby cot service at our hotel. You can request a baby cot for your babies and young children.

## LOSS AND FIND

You can contact the reception for any lost or found items at our hotel during your stay.

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## PARKING

Our hotel does not have indoor or outdoor parking. If you wish, the guest relations manager will provide you with information regarding parking.

## POSTAL SERVICES

For any postal needs, the guest relations manager will provide you with the necessary guidance.

## CITY TOURS

For information and programs regarding Istanbul and other cities, please consult the guest relations manager.

## TAXI SERVICE

For your taxi needs, the guest relations manager will assist you upon your request.

## PUBLIC TRANSPORT AND TRANSFER SERVICE

To minimize carbon emissions and support sustainability, we encourage our guests to use public transport or electric vehicles. The guest relations manager will assist you upon your request.

## CREDIT CARDS

Only Visa and Mastercard credit cards are accepted at our hotel. American Express cards are not accepted.

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## SHOE SHINING SERVICE

There are sponges in your room to polish your shoes and polished cloths to buff them. You can ask our reception staff for help to use the shoe shining service.

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